

December 20, 2016

1441 Main Street  
Suite 900  
Columbia, SC 29201

Dear Provider:

**This letter is informational only, and requires no action from you.**

Thank you for your continued partnership with Absolute Total Care. In an effort to improve claims processing Absolute Total Care has selected Availity as its primary gateway connection. This change will allow Absolute Total Care to better service its providers with more advanced engagement and communication strategies.

There should be no impact to provider claims and other transactions. We are working with each impacted Clearinghouse through a migration effort including claims, eligibility and claims status. Each of these clearinghouses already submits transactions to Availity today. Clearinghouses are being asked to migrate the volume no later than February 17, 2017.

Clearinghouse List:

- Change Healthcare / Emdeon / Capario / MedAvant / ProxyMed
- TriZetto Provider Solutions / GatewayEDI
- Zirmed
- MedAssets / Xactimed
- SSI
- All Scripts / Payerpath
- SDS – Smart Data Solutions
- MD Online
- Practice Insight
- NEHEN
- Netwerkes / Optum

In summary, this letter is informational only, and **no change is required by our provider community**. Providers who currently submit claims through any of the clearinghouses listed above may continue to do so with no interruption to their current business process. Your connection will remain intact. Providers who submit directly or through other intermediaries may also continue to do so without interruption. If you have questions about this change please do not hesitate to contact Provider Services at 1-866-433-6041.

Very sincerely,

Absolute Total Care