

July 11, 2023

Dear Provider,

Thank you for your continued partnership with Absolute Total Care. As you know, we are committed to continuously evaluating and improving overall payment integrity solutions as required by State and Federal governing entities. We are writing today to inform you of a review process change that will begin taking place on or after 8/15/2023:

Description	Lines of Business
Inpatient claims will be reviewed internally for diagnostic-related group (DRG) validation prior to utilizing external vendors. Medical records will be requested for selected claims and should be sent according to the instructions on the request correspondence.	Medicare-Medicaid Plan, Medicaid, Marketplace

Thank you for your continued participation and cooperation in our ongoing efforts to render quality health care to our members. We look forward to helping you provide the highest quality of care for our members.

Sincerely,

Absolute Total Care