



# PROVIDER PAYMENT RECONSIDERATION/DISPUTE FORM

Date: \_\_\_\_\_

Contracted Provider

Non-Contracted Provider

Please complete the following form to help expedite the review of your claims reconsideration.

Is this a:

- Request for Reconsideration:** You disagree with the original claim outcome (payment amount, denial reason, etc.) Please check if this is the first time you are asking for a review of the claim.
- Claim Dispute:** You disagree with the outcome of the Request for Reconsideration.

<b>Provider Name*</b>	<b>Provider Tax ID*</b>
<b>Provider NPI*</b>	<b>Date of Last Explanation of Payment</b>
<b>Allwell from Absolute Total Care Claim Number*</b>	<b>Date of Service*</b>
<b>Member Name</b>	<b>Member ID</b>

\* Indicates a required field

Reason for the reconsideration/dispute (please check all that apply):

- Claim was denied for no authorization, but authorization number was obtained.
- Claim was denied for no authorization, but no authorization is required for this service.
- Claim was denied for member not being eligible, but member was eligible on date of service (attach eligibility information.)
- Claim was not paid per the terms of my contract with Allwell from Absolute Total Care (attach relevant reimbursement section.)
- Claim was denied "Past Timely Filing" (attach proof of timely filing.)
- Claim was paid the incorrect amount (include calculation of expected payment and supporting information.)
- Other: Please explain:

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Please ensure sufficient detail is provided to assist us in the review of your reconsideration or dispute. A copy of the Explanation of Payment (EOP) and supporting documentation must be submitted with the request. \*Non-contracted providers must also submit a completed and signed Waiver of Liability (WOL), a copy of which may be found on our website at [allwell.absolutetotalcare.com](http://allwell.absolutetotalcare.com).

Mail completed forms and all attachments to:

**Allwell from Absolute Total Care  
Medicare Grievance & Appeals Department  
P.O. Box 3060  
Farmington, Missouri 63640-3800**

Contact Name and Number of Person Requesting the Appeal: \_\_\_\_\_