

## **PROVIDER BILL OF RIGHTS**

ATC Providers shall be assured of the following rights:

- A healthcare professional, acting within the lawful scope of practice, shall not be prohibited from advising or advocating on behalf of a member who is his or her patient for the following:
  - The member's health status, medical care or treatment options, including any alternative treatment that may be self-administered
  - Any information the member needs in order to decide among all relevant treatment options
  - The risks, benefits and consequences of treatment or non-treatment
  - The member's right to participate in decisions regarding his or her healthcare, including the right to refuse treatment, and to express preferences about future treatment decisions
  - To receive information on the Grievance, Appeal and Fair Hearing procedures
  - To have access to ATC's policies and procedures covering the authorization of services
  - To be notified of any decision by ATC to deny a service authorization request, or to authorize a service in an amount, duration or scope that is less than requested
  - To challenge on behalf of ATC members the denial of coverage of, or payment for, medical assistance
  - ATC provider selection policies and procedures must not discriminate against particular providers that serve high-risk populations or specialize in conditions that require costly treatment
  - To be free from discrimination for the participation, reimbursement or indemnification of any provider who is acting within the scope of his or her license or certification under applicable State law, solely on the basis of that license or certification