



## MMP Provider Education and Training

Wellcare Prime by Absolute Total Care (Medicare-Medicaid Plan) partners with all of our contracted providers to ensure that you have received the necessary education and training to deliver quality care to our members and your patients and to be compliant with Centers for Medicare & Medicaid Services (CMS) and South Carolina Department of Health and Human Services (SCDHHS) requirements.

Education and training includes but is not limited to:

- Person-Centered Planning
- Cultural Competency
- American with Disabilities Act - Disability Awareness
- Self-Determination

You can find quick reference guides and other resources for each of the referenced training on Wellcare Prime’s website at absolutetotalcare.com. Please see the table below for additional details.

Training	Brief Description	Quick Reference Guide Location	Resources
Person-Centered Planning	A process of determining real-life outcomes with individuals and developing strategies to achieve those outcomes.	<a href="https://www.absolutetotalcare.com/providers/resources/provider-training.html">https://www.absolutetotalcare.com/providers/resources/provider-training.html</a>	<a href="https://msp.scdhhs.gov/hcbs/site-page/resources-person-centered-planning">https://msp.scdhhs.gov/hcbs/site-page/resources-person-centered-planning</a>
Cultural Competency	A set of complimentary behaviors, attitudes, and policies that help professionals work effectively with people of different cultures.	<a href="https://www.absolutetotalcare.com/providers/resources/provider-training.html">https://www.absolutetotalcare.com/providers/resources/provider-training.html</a>	<a href="https://www.absolutetotalcare.com/providers/resources/forms-resources.html">https://www.absolutetotalcare.com/providers/resources/forms-resources.html</a> <ul style="list-style-type: none"> <li>• Medicare-Medicaid Plan (MMP) Provider Manual</li> <li>• Cultural Competency PDF</li> </ul>
American with Disabilities Act (ADA) - Disability Awareness	ADA prohibits discrimination against individuals in everyday activities, including medical services.	<a href="https://www.absolutetotalcare.com/providers/resources/provider-training.html">https://www.absolutetotalcare.com/providers/resources/provider-training.html</a>	<a href="https://www.absolutetotalcare.com/providers/resources/forms-resources.html">https://www.absolutetotalcare.com/providers/resources/forms-resources.html</a> <ul style="list-style-type: none"> <li>• Medicare-Medicaid Plan (MMP) Provider Manual</li> </ul>
Self-Determination	Process that assists a member with disabilities in designing, maintaining, and exercising their independence and control over their own life.	<a href="https://www.absolutetotalcare.com/providers/resources/provider-training.html">https://www.absolutetotalcare.com/providers/resources/provider-training.html</a>	<a href="https://msp.scdhhs.gov/hcbs/site-page/resources-person-centered-planning">https://msp.scdhhs.gov/hcbs/site-page/resources-person-centered-planning</a>

For additional information, please visit Wellcare Prime’s Provider Resources page (<https://www.absolutetotalcare.com/providers/resources.html>) or call Provider Services at 1-855-735-4398.