

REQUEST FOR MEDICARE PRESCRIPTION DRUG COVERAGE DETERMINATION



This form may be sent to us by mail or fax:

Address:
2425 West Shaw Ave
Fresno, CA 93711

Fax Number:
1-877- 941-0480

You may also ask us for a coverage determination by phone at 1-866-399-0928 or through our website at <http://mmp.absolutetotalcare.com>.

Who May Make a Request: Your prescriber may ask us for a coverage determination on your behalf. If you want another individual (such as a family member or friend) to make a request for you, that individual must be your representative. Contact us to learn how to name a representative.

Enrollee’s Information

Enrollee’s Name		Date of Birth
Enrollee’s Address		
City	State	Zip Code
Phone	Enrollee’s Member ID #	

Complete the following section ONLY if the person making this request is not the enrollee or prescriber:

Requestor’s Name		
Requestor’s Relationship to Enrollee		
Address		
City	State	Zip Code
Phone		

Representation documentation for requests made by someone other than enrollee or the enrollee’s prescriber:

Attach documentation showing the authority to represent the enrollee (a completed Authorization of Representation Form CMS-1696 or a written equivalent). For more information on appointing a representative, contact your plan or 1-800-Medicare.

Name of prescription drug you are requesting (if known, include strength and quantity requested per month):

Type of Coverage Determination Request

- I need a drug that is not on the plan's list of covered drugs (formulary exception). *
- I have been using a drug that was previously included on the plan's list of covered drugs, but is being removed or was removed from this list during the plan year (formulary exception). *
- I request prior authorization for the drug my prescriber has prescribed. *
- I request an exception to the requirement that I try another drug before I get the drug my prescriber prescribed (formulary exception). *
- I request an exception to the plan's limit on the number of pills (quantity limit) I can receive so that I can get the number of pills my prescriber prescribed (formulary exception). *
- My drug plan charges a higher copayment for the drug my prescriber prescribed than it charges for another drug that treats my condition, and I want to pay the lower copayment (tiering exception). *
- I have been using a drug that was previously included on a lower copayment tier, but is being moved to or was moved to a higher copayment tier (tiering exception). *
- My drug plan charged me a higher copayment for a drug than it should have.
- I want to be reimbursed for a covered prescription drug that I paid for out of pocket.

***NOTE: If you are asking for a formulary or tiering exception, your prescriber MUST provide a statement supporting your request. Requests that are subject to prior authorization (or any other utilization management requirement), may require supporting information. Your prescriber may use the attached "Supporting Information for an Exception Request or Prior Authorization" to support your request.**

Additional information we should consider (*attach any supporting documents*):

Important Note: Expedited Decisions

If you or your prescriber believe that waiting 72 hours for a standard decision could seriously harm your life, health, or ability to regain maximum function, you can ask for an expedited (fast) decision. If your prescriber indicates that waiting 72 hours could seriously harm your health, we will automatically give you a decision within 24 hours. If you do not obtain your prescriber's support for an expedited request, we will decide if your case requires a fast decision. You cannot request an expedited coverage determination if you are asking us to pay you back for a drug you already received.

CHECK THIS BOX IF YOU BELIEVE YOU NEED A DECISION WITHIN 24 HOURS (if you have a supporting statement from your prescriber, attach it to this request).

Signature:	Date:
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Supporting Information for an Exception Request or Prior Authorization

FORMULARY and TIERING EXCEPTION requests cannot be processed without a prescriber's supporting statement. PRIOR AUTHORIZATION requests may require supporting information.

REQUEST FOR EXPEDITED REVIEW: By checking this box and signing below, I certify that applying the 72 hour standard review timeframe may seriously jeopardize the life or health of the enrollee or the enrollee's ability to regain maximum function.

Prescriber's Information			
Name			
Address			
City	State	Zip Code	
Office Phone		Fax	
Prescriber's Signature			Date

Diagnosis and Medical Information			
Medication:		Strength and Route of Administration:	Frequency:
New Prescription OR Date Therapy Initiated:		Expected Length of Therapy:	Quantity:
Height/Weight:	Drug Allergies:	Diagnosis:	

Rationale for Request

Alternate drug(s) contraindicated or previously tried, but with adverse outcome, e.g., toxicity, allergy, or therapeutic failure [Specify below: (1) Drug(s) contraindicated or tried; (2) adverse outcome for each; (3) if therapeutic failure, length of therapy on each drug(s)]

Patient is stable on current drug(s); high risk of significant adverse clinical outcome with medication change [Specify below: Anticipated significant adverse clinical outcome]

Medical need for different dosage form and/or higher dosage [Specify below: (1) Dosage form(s) and/or dosage(s) tried; (2) explain medical reason]

Request for formulary tier exception [Specify below: (1) Formulary or preferred drugs contraindicated or tried and failed, or tried and not as effective as requested drug; (2) if therapeutic failure, length of therapy on each drug and adverse outcome; (3) if not as effective, length of therapy on each drug and outcome]

Other (explain below)

Required Explanation _____

Absolute Total Care is a health plan that contracts with both Medicare and South Carolina Healthy Connections Medicaid to provide benefits of both programs to enrollees.

Limitations, copays and restrictions may apply. For more information call Absolute Total Care Member Services or refer to the Absolute Total Care Member Handbook.

Benefits, List of Covered Drugs, pharmacy and provider networks, and/or copayments may change from time to time throughout the year and on January 1 of each year.

This information is available for free in other languages. Please call our Member Services number at 1-855-735-4398. TTY users call 711. Member Service hours are from 8 a.m. to 8 p.m., seven days a week. On weekends and Federal holidays, you may be asked to leave a message. Your call will be returned within the next business day. The call is free.

Esta información está disponible gratis en otros idiomas. Comuníquese por favor con nuestro número de Servicios para Afiliados en el 1-855-735-4398. Usuarios de TTY deben llamar al 711. El horario de atención para Servicios al Afiliado es de 8 a.m. a 8 p.m., siete días a la semana. Los fines de semana y feriados federales, es posible que le pidan que deje un mensaje. Su llamada será devuelta dentro del próximo día hábil. La llamada es gratis.