

December 1, 2016

Re: Provider Revalidation with South Carolina Medicaid

Dear Provider:

On April 20, 2015 and again on September 6, 2016, the South Carolina Department of Health & Human Services (SCDHHS) sent a communication to all providers to alert them that federal regulations mandate that SCDHHS must revalidate the enrollment of all providers serving Medicaid beneficiaries. The communication stated that providers who did not revalidate by September 24, 2016 would be terminated and would not receive Medicaid fee-for-service payments for services provided to Healthy Connections Medicaid beneficiaries.

As per federal regulations and SCDHHS's termination of providers who did not revalidate by the stated deadline, please know that if a provider does not re-enroll with SCDHHS by 11:59 PM on December 31, 2016, Absolute Total Care (ATC) is required to terminate the provider from the ATC Provider Network and deny all claims submitted for dates of service beginning on January 1, 2017.

Please be advised that all ATC members assigned to providers who are terminated will be reassigned to enrolled network providers effective January 1, 2017.

We are writing to you because you are on the SCDHHS list of providers who did not revalidate. Because ATC values the providers in the network, we want to work with you to help you re-enroll. We have included instructions for re-enrollment below to assist you. However, if you believe your name is on the list in error, please call SCDHHS at the number below to request assistance.

How to Re-enroll:

- 1. Go to <u>https://providerservices.scdhhs.gov/ProviderEnrollmentWeb/</u>
- 2. Select the *Begin a New Enrollment* button at the bottom of the site.

Any questions regarding enrollment as a Medicaid provider should be addressed to the Healthy Connections Provider Service Center by calling 888-289-0709, selecting option 1, followed by option 4 and option 3.

Should you have questions regarding your status in ATC's network, please contact us at 1-866-433-6041.

Absolute Total Care

1-866-433-6041 TTY: 711

absolutetotalcare.com