

## **Provider Dispute Form**

Date:

Please select the dispute type:

- In-Network Provider Dispute: A disagreement with any adverse action including the denial or reduction of claims for services included on a clean claim. In-network providers may also dispute Absolute Total Care's policies, procedures, rates, contract disputes, or administrative functions.
- **Out-of-Network Provider Dispute:** A disagreement with the nonpayment, denial, or reduction of a covered service rendered out of the network, including emergency care.

## This form must be used to file your dispute.

Provider/Group Name	Provider Tax ID Number	Provider NPI Number	Provider County	Date of Service	Date of Last EOP
Member Name	Member ID Number	Claim Number*	Name of Person Completing Form	Phone Number	Email Address

\*Enter multiple claim numbers

## Reason for the Dispute:

In-Network Provider	Out-of-Network Provider**
Any adverse action, including: <ul> <li>Denial of payment of claim (including non-payment)</li> <li>Denial or reduction of a covered service</li> </ul>	<ul> <li>Denial of payment of claim (including non-payment)</li> <li>Denial or reduction of a covered service rendered out of network, including emergency care</li> </ul>
<ul> <li>Absolute Total Care's Policies and Procedures</li> <li>Contract disputes</li> <li>Rates</li> </ul>	**Out-of-network providers may file a dispute only for these reasons
<ul> <li>Other (can include any aspect of Absolute Total Care's administrative functions.</li> </ul>	

Please explain if reason for dispute is marked "Other":

Please ensure sufficient detail is provided to assist us in the review of your dispute. A copy of the Explanation of Payment (EOP) where applicable and supporting documentation must be submitted with the request.

Mail the completed Provider Dispute Form and all attachments to:

Absolute Total Care Attn: Provider Disputes P.O. Box 3050 Farmington, MO 63640-3821