

Introducing Availity Editing Services for Medicaid Claims

7/7/2026

In a continuous effort to make doing business easier with us, Absolute Total Care is introducing **Availity Editing Services (AES)**. Starting August 15, 2026, Absolute Total Care is partnering with Availity to return rejection messages on its behalf via AES messages. These messages will be shown in your existing workflows. AES will give you an option – but not a requirement, to edit a claim.

AES can identify a claim error upfront and populate a message for corrections before sending the claim to the plan to be adjudicated. You should review and edit messages for potential corrections to the suggested claim line(s). Making updates to the claim may help the claim process correctly the first time, resulting in fewer errors, improving payment accuracy, and reducing claims adjudication turnaround time. If after reviewing the message, you find it does not apply, please resubmit the claim as-is. This will allow a bypass of the edit(s) in cases where it may not be applicable.

This is not intended as a new method to deny a claim, nor does it bypass or replace downstream edits. If you choose to bypass an edit, it is possible that other downstream edits will still function as normal in our claims systems. Remember to **“submit”** your claim regardless of your choice to edit or bypass. This action is *required* for the claim to be processed in our systems.

If you have a Practice Management System (PMS), you can locate your edit reports within your claims workbasket or queue reporting. If you submit claims via the Availity portal, any of these rejections will be shown in your normal reports.

Learn how to gather your submitted claims reporting via Availity by joining one of Availity’s free webinars to learn additional tips for streamlining your workflow:

- [Send and Receive EDI Files – Training Demo](#)

This demo shows users how they can access reports in Availity Essentials. You will be able to see edits made on reports via Availity Essentials. **Please note:** Although this demo does not explicitly mention AES, it demonstrates how to locate reports.

- [EDI Reporting Preferences – Training Demo](#)

This demo shows users how to set up their EDI Reporting Preferences. **Please note:** This preference must first be done by the user’s organization’s Availity Administrator to access the reports in the Send and Receive EDI Files application.

If you need assistance registering for Availity Essentials, please call Availity Client Services at 1-800-AVAILITY (282-4548). Assistance is available Monday through Friday, 8 a.m. – 8 p.m. ET.