

Provider Notification

Important Prior Authorization Updates

Effective Feb. 1, 2026

As part of our ongoing work to improve the prior authorization (PA) process for both providers and members, Absolute Total Care wants to share some important updates to our PA requirements. Our goal is to reduce administrative burden, simplify submission and approval processes, and facilitate timely access to appropriate, high-quality care.

Code change details can be found below. These changes may include:

- Removing PA requirements based on criticality of review and clinical need.
- Creating a more uniform set of prior authorization requirements across our markets and lines of businesses, including adding and changing some PA requirements, to simplify processes, reduce confusion for providers, and support future efforts to expand real-time responses to requests.

If you have questions about specific prior authorization codes or how these changes affect your practice, your Provider Engagement Account Manager is here to help. You can also reach out to Provider Services at 1-866-433-6041.

Service Category	PA Rule	Services	Procedure codes
Behavioral Health	PA Required	Substance Abuse Treatment	H0004, H2022, H2027
		Therapy	H2019
		Treatment Services	90867, 90868, H0036
	No PA Required	Treatment Services	97157
Cardiovascular	PA Required	Heart Surgery	93656
DME Services	PA Required	Nutritional Services	B4158, B4159, B4160, B4161
		Wheelchairs	E1004
Drug Codes	PA Required	Injections	J3241
	No PA Required	Medications	J2469
Home Services	PA Required	Other Services	S5165
	No PA Required	Home Management	S9211
Laboratory	PA Required	Urinalysis	G0481, G0482, G0483
Other Medical Services	PA Required	Other Services	A4554
Physical Medicine	PA Required	Orthotic and Prosthetic	Q4101, Q4121, Q4160, Q4186, Q4195, Q4196
Surgery Procedures	PA Required	Cardiovascular System	33285, 37243, 92928
		Female Genitalia	58662
		Male Genitalia	54360
	No PA Required	Vascular	36471
Transportation Services	PA Required	Medical Transportation	A0428, A0436