

Quick Reference:

**ABSOLUTE TOTAL CARE**  
**1441 Main Street, Ste. 900**  
**Columbia, SC 29201**  
**1-866-433-6041**  
**www.absolutetotalcare.com**

<b>DEPARTMENT</b>	<b>TELEPHONE NUMBER</b>	<b>FAX NUMBER</b>
Provider Services/Claims	1-866-433-6041	1-866-912-3608
Member Services	1-866-433-6041	1-866-912-3610
	1-866-912-3609 (TDD/TTY)	
Case Management Prior-Authorization	1-866-433-6041 1-866-433-6041	1-866-918-4451 1-866-912-3606
NurseWise (24/7 Availability)	1-866-433-6041 (option 7)	N/A
Pharmacy- (Specialty Caremark Drugs)	1-800-237-2767 (help desk)	1-800-323-2445 (prior auth)
US Script	1-866-399-0928 (prior auth)	1-866-399-0929 (prior auth)

**SUBMIT PAPER CLAIMS TO:**  
ABSOLUTE TOTAL CARE  
Attn: Claims  
PO Box 3050  
Farmington, MO 63640-3821

**SUBMIT CLAIMS APPEALS TO:**  
ABSOLUTE TOTAL CARE  
Attn: Appeals  
PO Box 3000  
Farmington, MO 63640-3800

**SUBMIT APPEALS RE: UTILIZATION MGT DECISIONS**  
ABSOLUTE TOTAL CARE  
Attn: Grievance and Appeals Dept.  
1441 Main Street, Ste. 900  
Columbia, SC 29201

**ELECTRONIC CLAIMS SUBMISSION**  
ABSOLUTE TOTAL CARE  
c/o Centene EDI Department  
1-800-225-2573, ext 25525  
or by e-mail to: EDIBA@centene.com

**SUBMIT PHARMACY CLAIMS TO:**  
US SCRIPT PBM  
2425 W. SHAW AVE  
FRESNO, CA 93711

**SUBMIT DME CLAIMS TO:**  
CARECENTRIX NATIONAL CLAIMS CENTER  
1100 FOUNDERS PLAZA SUITE 801 E  
HARTFORD, CT 06108