



PROVIDER
PAYMENT RECONSIDERATION/DISPUTE FORM

Date: \_\_\_\_\_

- Contracted Provider
Non-Contracted Provider

Please complete the following form to help expedite the review of your claims reconsideration.

Is this a:

- Request for Reconsideration: You disagree with the original claim outcome (payment amount, denial reason, etc.) Please check if this is the first time you are asking for a review of the claim.
Claim Dispute: You disagree with the outcome of the Request for Reconsideration.

Table with 2 columns and 4 rows: Provider Name\*, Provider Tax ID\*, Provider NPI\*, Date of Last Explanation of Payment, Wellcare by Allwell Claim Number\*, Date of Service\*, Member Name, Member ID

\* Indicates a required field

Reason for the reconsideration/dispute (please check all that apply):

- Claim was denied for no authorization, but authorization number was obtained.
Claim was denied for no authorization, but no authorization is required for this service.
Claim was denied for member not being eligible, but member was eligible on date of service (attach eligibility information.)
Claim was not paid per the terms of my contract with Wellcare (attach relevant reimbursement section.)
Claim was denied "Past Timely Filing" (attach proof of timely filing.)
Claim was paid the incorrect amount (include calculation of expected payment and supporting information.
Other: Please explain:

Please ensure sufficient detail is provided to assist us in the review of your reconsideration or dispute. A copy of the Explanation of Payment (EOP) and supporting documentation must be submitted with the request. \*Non-contracted providers must also submit a completed and signed Waiver of Liability (WOL), a copy of which may be found on our website at allwell.absolutetotalcare.com.

Mail completed forms and all attachments to:

Wellcare by Allwell
Medicare Grievance & Appeals Department
P.O. Box 3060
Farmington, Missouri 63640-3800

Contact Name and Number of Person Requesting the Appeal: \_\_\_\_\_