

May 25, 2018

RE: Medicaid Eligibility

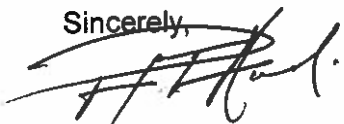
Dear valued provider,

Absolute Total Care would like to make you aware of a very important update that has come to our attention from SCDHHS regarding Medicaid eligibility. Effective June 1, 2018, SCDHHS's eligibility department disenrolled a large number of Medicaid members that had not fully completed their Medicaid eligibility paperwork after being granted at least a ten month grace period to do so. Each member received multiple notifications regarding the process to maintain their eligibility.

Absolute Total Care is doing everything possible to assist our members in regaining their Medicaid eligibility. We ask you to assist us in this process by informing any of your Medicaid patients that have lost eligibility to complete their Medicaid enrollment paperwork to avoid disruptions to their benefit coverage.

Thank you for providing excellent healthcare services to our members.

Sincerely,



Paul Accardi
Plan President & CEO